

Hello

I am Cyanna Miller

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Skills

After approximately ten years of working with the public and most of that time being in the healthcare setting including memory care, I believe I bring a wealth of knowledge and understanding with me as I begin my next steps in my career. I have a basic life support certification which qualifies me to help in some emergency scenarios. I have a food handlers certification that shows my knowledge of food safety. I also bring an open heart and listening ear to learn more from my counterparts. I would love to continue to learn and grow as an employee and person. I am also an ordained minister and notary public if a situation requires it.

Experience

January 2014- April 2016

McDonalds of Fultondale - Shift Leader

Maintained a fluid and well led shift and took care of any issues as they were brought to my attention and strove to make sure they didn't happen again. I also took care of scheduling issues as they arose and kept a well balanced relationship with my crew. I left to pursue a career in healthcare but will always enjoy the memories and acquaintances I made there.

.April 2016- July 2023

Covenant Place of Gardendale- PCA and Cook

As Personal Care Associate, I took care of the residents in any way they needed, including personal hygiene or housekeeping needs whichever was required.

As Cook, I made sure to correctly prepare a well balanced menu that included choices for any health restrictions. In 2023 I chose to change to a one on one basis with clients.

July 2023-October 2023

Help at Home - PCA

Took care of any needs the client may have in the comfort of their own home while keeping a professional distance and maintaining decorum. Needs could vary from hygiene to housekeeping. The company was closed so I moved to a sister company.

October 2023- November 2023

Helping Hearts- PCA

Maintained a professional relationship while handling any needs the client may need while in the comfort of their own home, including personal care and housekeeping.

November 2023- Present

Ascension St. Vincents

Became a PCT at ST. Vincent's Birmingham location, doing anything the patient may need and answering the call light promptly and completing shift requirements.

Other Notable Experiences

I am an ordained minister, a title I received in 2021 after reclaiming my relationship with the Lord. It gives me the ability to perform marriage ceremonies, funerals, and baptisms.

I am a CNA, certified since November of 2023

I have been a Notary Public since 2024. I am authorized to perform certain legal proceedings and sign legal documents, such as contracts, deeds, etc.

Education

2009-2012

Gardendale High School- 9-12th grade

I was at GHS for four years, almost completing my diploma but because of family issues I withdrew and later completed my education online.

2023

Penn Foster- High School Diploma

After an extended time away, I went back and completed my diploma online with a 3.47 GPA.